

Important information for Erzsébet Voucher Plus Card users on renewing cards when they expire!



If you have an Erzsébet Voucher Plus Card, then check its expiry date!

Instead of your yellow Erzsébet Voucher Plus Card, soon to expire, we will mail you a new, BLUE CARD!



- WE WILL ONLY MAIL A NEW CARD to you if you have previously activated your present card!
- THE AMOUNT CREDITED TO YOUR OLD CARD will not be lost, it will automatically become accessible following activation of the new card.
- THE NAME FEATURED ON YOUR CARD, the card number and your PIN code will not change; the new card will also be usable with these data!
- YOU CAN ONLY ACTIVATE your new Erzsébet Voucher Plus Card when making your first purchase at a POS terminal, by using the existing PIN code!
- THE VALIDITY PERIOD of your new card will be 5 years.



IF YOUR ADDRESS has not changed since you received your present card, then you have nothing to do, we will mail your card to the same address!

IF YOUR DELIVERY ADDRESS has changed since you received your present card:

- You may alter your address at least 60 calendar days before expiry of the card, only in your online account.
- **IF YOU HAVE NO ONLINE ACCOUNT**, register on the www.ertzsebetutalvany.hu website under the *Ügyintézés/Kártyaaktiválás* menu point!
- **IF YOU HAVE NOT RECEIVED** your new card 10 days before your present card expire, please call our customer service at **+36 1 224 1616** phone number.

For further information, visit
the www.ertzsebetutalvany.hu website, and click
on the *Lejáró kártyák megújítása* menu point!