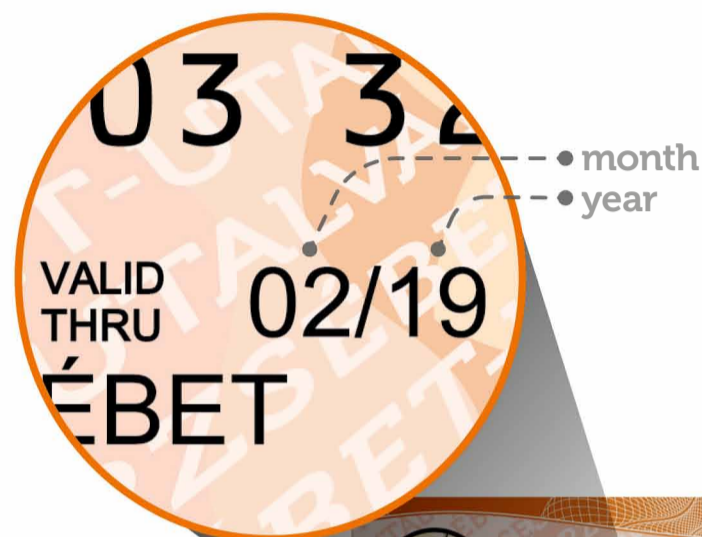


# Important information for Erzsébet Voucher Plus Card users on renewing cards when they expire!



If you have an Erzsébet Voucher Plus Card, **then check its expiry date!**

Instead of your yellow Erzsébet Voucher Plus Card, soon to expire, we will mail you a new, **BLUE CARD!**



- **WE WILL ONLY MAIL A NEW CARD** to you if you have previously activated your present card!
- **THE AMOUNT CREDITED TO YOUR OLD CARD** will not be lost, it will automatically become accessible following activation of the new card.
- **THE NAME FEATURED ON YOUR CARD**, the card number and your PIN code will not change; the new card will also be usable with these data!
- **YOU CAN ONLY ACTIVATE** your new Erzsébet Voucher Plus Card when making your first purchase at a POS terminal, by using the existing PIN code!
- **THE VALIDITY PERIOD** of your new card will be 5 years.



**IF YOUR ADDRESS** has not changed since you received your present card, then you have nothing to do, we will mail your card to the same address!

**IF YOUR DELIVERY ADDRESS** has changed since you received your present card:

- You may alter your address at least 60 calendar days before expiry of the card, only in your online account.
- **IF YOU HAVE NO ONLINE ACCOUNT**, register on the [www.ertzsebetutalvany.hu](http://www.ertzsebetutalvany.hu) website under the *Ügyintézés/Kártyaaktiválás* menu point!
- **IF YOU HAVE NOT RECEIVED** your new card 10 days before your present card expire, please call our customer service at **+36 1 224 1616** phone number.

For further information, visit the [www.ertzsebetutalvany.hu](http://www.ertzsebetutalvany.hu) website, and click on the *Lejáró kártyák megújítása* menu point!