

# Important information for Erzsébet Voucher Plus Card users on renewing cards when they expire!



## If you have an Erzsébet Voucher Plus Card, then check its expiry date!

Instead of your yellow Erzsébet Voucher Plus Card, soon to expire, we will mail you a new, BLUE CARD!



- WE WILL ONLY MAIL A NEW CARD to you if you have previously activated your present card!
- THE AMOUNT CREDITED TO YOUR OLD CARD will not be lost, it will automatically become accessible following activation of the new card.
- THE NAME FEATURED ON YOUR CARD, the card number and your PIN code will not change; the new card will also be usable with these data!
- YOU CAN ONLY ACTIVATE your new Erzsébet Voucher Plus Card when making your first purchase at a POS terminal, by using the existing PIN code!
- THE VALIDITY PERIOD of your new card will be 5 years.

**IF YOUR ADDRESS** has not changed since you received your present card, then you have nothing to do, we will mail your card to the same address!

**IF YOUR DELIVERY ADDRESS** has changed since you received your present card:

- You may alter your address at least 60 calendar days before expiry of the card, only in your online account.
- **IF YOU HAVE NO ONLINE ACCOUNT**, register on the [www.ertzsebetutalvany.hu](http://www.ertzsebetutalvany.hu) website under the *Ügyintézés/Kártyaaktiválás* menu point!
- **IF YOU HAVE NOT RECEIVED** your new card 10 days before your present card expire, please call our customer service at +36 1 224 1616 phone number.

For further information, visit the [www.ertzsebetutalvany.hu](http://www.ertzsebetutalvany.hu) website, and click on the *Lejáró kártyák megújítása* menu point!